Kopano

Kopano clients

WEBAPP VS DESKAPP VS OUTLOOK VIA ACTIVESYNC

November 2016

Kopano

INTRODUCTION TO CLIENT COMPARISON

Kopano's clients are designed to give its users the best experience while accessing their groupware data, communication systems, files and more. This document is made and maintained by us to help our partners to deliver the best advice to their customers on the question: "Which client should be used when?".

WebApp is the flagship client, which provides full access to all of Kopano's collaboration and sharing capabilities. Releases in the past 12 months brought a lot of new features and great improvements to the look & feel of the application. DeskApp acts as the bridge between WebApp and the desktop, enabling many integration features such as interaction with the files and applications on your local system.

Other use cases might require the use of a different type of client. Since the release of Z-Push 2.2.3 in September 2015, it is also possible to connect Microsoft Outlook (2013 and 2016) to your Kopano Stack through ActiveSync and Z-Push. This, together with the Kopano Outlook Extension (version 1.1 was released in October 2016) enables an enhanced set of features which are normally not available when using ActiveSync. Examples include the availability of free/busy information, synchronizing the Global Address Book and opening shared folders per user in read-only and read-write mode!

In the following pages you will find an extensive comparison of the features the different clients have to offer.
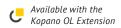
Legend

Present	In development	Missing	Available with the Kopano OL Extension	May be implemented in the future

General

FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Setup	Not needed	Install package (unattended install is possible)	Native support for ActiveSync accounts in Outlook 2013/2016
Update behaviour	Not needed, only server side	Installer packages can be updated. Unattended if needed	Installer packages can be updated. Unattended if needed
Secure remote connectivity via HTTPS	✓	✓	✓
Open multiple accounts at once	✓ Based on ACLs	✓ Based on ACLs	✓ Credentials for additional accounts needed
Offline support	✗	✗	✓ Native
3rd party application: "send as email"	✗	✓	✓
Out of office support	✓	✓	(Kopano OL Extension)
Possibility to restore items after they were deleted	✓	✓	?
Create new folders	✓	✓	✓ Only possible for mail folders
Copy/move items between accounts	✓	✓	✗
Single Sign On	✓	✓	✗
Create new items from the taskbar	✗	✓	✓

Email

Legend:
- ✓ Present
- ! In development
- ✗ Missing
- ◔ Available with the Kopano OL Extension
- ? May be implemented in the future

FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Basic email features (Reply, forward, copy, move, print email)	✓	✓	✓
Multiple formats	✓ Plain-text, HTML	✓ Plain-text, HTML	✓ Plain-text, HTML -RTF
New email notifications on desktop	✓	✓	✓
Reply/forward-flags	✓	✓	◔
Flag emails as important before sending them	✓	✓	✓ Mark email as high, normal, low
Flag important emails	✓ 6 different colors defined server-side	✓ 6 different colors defined server-side	✓ Only red flags
Categories in different colors	! As flags	! As flags	✓
Resend & edit sent emails	✓	✓	✓
Group by ... (e.g. category)	?	?	✓
Add one of multiple predefined signatures to outgoing emails	✓	✓	✓
Encrypt/Sign via S/MIME	✓ Not yet able to read sent items	✓ Not yet able to read sent items	✓ Not able to read sent items
Postponed delivery	✓	✓	✓ Outlook needs to be open to send the message later
Save as draft	✓	✓	✓ Only locally, not uploaded to the server
Archive to local disk	✓ EML	✓ EML	✓ Auto archive & manual save to (MSG, PST)
Send as a different user	✓	✓	◔ Introduced with 1.1 Will be improved with 1.2
Automatically move SPAM to junk mail folder	✓	✓	✓
Serverside rules wizard	✓	✓	✗
Read receipt support	✓	✓	✓
Attach files from anywhere on your file system	✗	✓	✓
Use as your default email client	✗	✓	✓
Send email from other applications	✗	✓	✓

Calendar

	Present	In development	Missing	Available with the Kopano OL Extension	May be implemented in the future

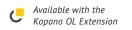| FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Basic calendar features (Create, move, copy, delete appointments)	✅	✅	✅
Description of meetings	✅	✅	✅
Open shared calendars	✅	✅	🌙
Reminder: Get a pop-up before a meeting	✅	✅	✅
Recurring items	✅	✅	✅
Meeting request: invite, cancel/uninvite	✅ No private notes possible	✅ No private notes possible	✅
Resources support: automatically accept/deny meeting requests	✅	✅	✅ Meeting request booking only, not direct booking
Free/busy (scheduling)	✅	✅	🌙
Multiple calendars in one view	✅	✅	✅
Private item support	✅	✅	✅
Category support	✅ 10 different categories, defined server-side	✅ 10 different categories, defined server-side	✅
Manage ACL/Permissions on my calendar	✅	✅	❌

Notes

FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Basic notes features (Create, move, copy, delete notes)	✅	✅	🌙

Contents

	Present		In development		Missing		Available with the Kopano OL Extension		May be implemented in the future

FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Basic contacts features (Create, move, copy, delete contacts)	✓	✓	✓
Description	✓	✓	✓
Private contacts	✓	✓	✗ Protocol limitation
Global address book	✓	✓	◖
Multiple contact folders per account	✓	✓	✗ Limitation of Outlook
Contact folder in public folder as address source	✓	✓	?
Distribution list support	✓	✓	◖ Only for GAB, not in personal contacts
Automatic address resolving	✓	✓	◖
Send as vCard	✗	✗	✓

Tasks

FEATURE	WEBAPP	DESKAPP	OUTLOOK VIA ACTIVESYNC
Basic task features (Create, move, copy, delete contacts)	✓	✓	✓
Description of tasks	✓	✓	✓
Private tasks	✓	✓	✓
Recurring tasks	✗	✗	✓
Task reminders	!	!	✓
Assign task to your colleagues by email	✗	✗	✓

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